



# THE MINING ICT SPECIALISTS

# GET IN TOUCH ]

Frontline Services is an experienced, agile, lean and pragmatic ICT consultancy, systems integrator and managed services provider. We work proactively with our clients to achieve their business outcomes by applying best-fit business processes and contemporary ICT solutions.

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Fit-for-purpose information and communication technologies play a vital role in the efficient operation of modern businesses. With a huge array of options available, choosing the optimum technology solution has never been more challenging.

The mining industry, in particular, presents a unique set of challenges. Our work with established mining companies, mergers, de-mergers and greenfields projects on a local, national and international scale, sees the Frontline Services team bring extensive mining industry ICT experience to the Australian market.

We design, plan and implement the optimum mix of technologies to enhance organisational performance, using big business experience and resources with the personalised service of a local specialist provider.

Frontline and its founders have a long, extensive and successful track record of meeting extremely aggressive mining assets acquisition project schedules, and of standing up cost-effective ICT managed services and new infrastructure without disrupting production.

Underpinning our transitional support capabilities, we have a strong pedigree in providing ICT architecture, design, procurement and services to the Australian mining industry. Highlights include:



#### OXIANA LIMITED

Facilitated the integration and transitional activities for acquisitions their copper and gold assets, designed the company's global ICT technical architecture, providing a homogenous secure and scalable ICT environment which at its peak integrated 14 sites across seven countries.



#### ASIA IRON AUSTRALIA

Defined and implemented the Corporate Capability Program for Asia Iron Australia, developed the ICT Strategic Plan for the \$3.5b Extension Hill Magnetite Project, implemented the company's information management standards, tools and processes.



#### PT AGINCOURT RESOURCES

Implemented the PTAR environment for the Martabe Gold Mine in Indonesia, and worked with the business to provide a world class ICT environment that is highly available and highly scalable. Implemented and operate comprehensive ICT managed services, delivering remote monitoring support for storage, compute and network infrastructure, and supporting onsite, local, Level 1 resources. We also provide onsite engineering upgrades as required.



#### EMR GOLDEN GROVE

Facilitated the integration and transitional activities for acquisitions of assets for the Golden Grove copper-zinc-lead mine in WA. Established the ICT managed services supporting the mine operations and head office, providing support for all ICT infrastructure.



#### KESTREL COAL RESOURCES

Facilitated the integration and transitional activities for acquisitions of assets for the underground coking coal Kestrel Coal Mine in the Bowen basin in Queensland. Established the ICT managed services supporting the mine operations and head office, providing support for all ICT infrastructure.



## OUR SERVICES

### End-to-end advice and support to align and optimise ICT investments to business outcomes:

- Program / Project Management Office and CIO establishment, or provided as a service.
- Technical architecture and design.
- ICT solution selection, sourcing and procurement.
- Service catalogue and consumption-based managed services for any IP-enabled device, on-premise and cloud.
- 24x7 service desk and network operations centre providing round-the-clock end-user support and remote electronic infrastructure monitoring, including IOT systems.
- Full spectrum ICT technical and integration serviced, delivering infrastructure upgrades and modernisation.